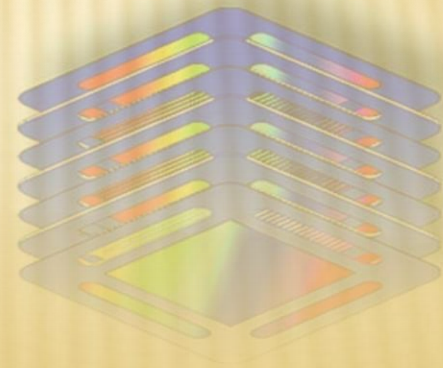
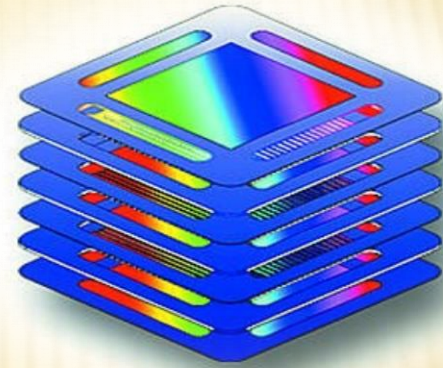


# WRITING FOR A TECHNOLOGICAL DOMAIN

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# SUMMARY

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- Defining a Technological Domain
- Preparing to Enter the Domain
- Writing for the Domain
- Adding Value
- Questions



# WHAT IS A TECHNOLOGICAL DOMAIN?

A domain in which the technical documentation is almost exclusively used by niche professionals.

## Examples



# PREPARING TO ENTER THE DOMAIN

- Make up your mind
- Start with your resume
- During the interview/test

# WRITING FOR THE DOMAIN

- Do your homework; know your product
- Attend cross-functional meetings
- Focus on conceptual information and end-to-end workflows
- Liberally use images
- Use the necessary technical terms; do not over-simplify
- Direct map IDs to concept topics
- Keep your procedure topics short and focused

# WRITING FOR THE DOMAIN, CONTD...

- Use reference topics
- Familiarize yourself with non-UI-based methods to perform a task
- Use videos
- Try not to depend on other teams for demos
- Understand what happens after you submit your deliverables

# ADDING VALUE

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- Act as a virtual customer
- Offer to participate in testing the enhancements for a release
- Offer to function as an SME for the Localization team
- Manage your deliverables end-to-end

*If you can't explain it  
simply, you don't  
understand it well  
enough*

**- Albert Einstein**